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Company Office of Management and Budget, NEOB
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Date/Time 5/22/2002 8:33 AM
Pages 11 , including this one

Following are my "nominations" of regulations or guidance documents that need reform.

Fair Credit Reporting Act (FCRA) & Workplace Investigations

Regulating Agency: Federal Trade Commission (FTC)

Citation: FTC opinion letter from **staff attorney**, Division of Financial Practices, Christopher W. Keller to Judy Vail, Esq. (April 5, 1999); FTC opinion letter **from** David Medine, FTC Associate Director, Division of Financial Practices, to **Susan R Meisinger** (August 31, 1999)

Authority: 15 U.S.C. Sections 1681 *et seq.*

Description of the Problem:

In the two above-referenced letters, FTC staff claim that **organizations** that regularly investigate workplace misconduct for **employers**, such as private investigators, consultants or **law firms**, **are** "consumer reporting agencies" under FCRA **and**, therefore, investigations conducted by these **organizations** must comply with FCRA's notice and disclosure requirements. Those requirements include: notice **to** the employee of the investigation; the employee's consent prior to the investigation; providing **the** employee with a description of the nature and scope of the proposed investigation; if the **employee** requests it, a copy of the full, un-redacted investigative report; and notice **to** the employee of his or her rights under **FCRA** prior **to** **taking** any adverse employment action.

Because it is **virtually** impossible to conduct **an** investigation while complying with these requirements **and**, because **employers** and investigators face **unlimited** liability (including punitive damages) for **any** compliance mistakes, the letters deter employers from using experienced **and** objective outside organizations to investigate suspected workplace violence, employment **discrimination** **and** harassment, securities **violations**, **theft** or **other** workplace misconduct. **This** perverse incentive **conflicts** squarely with the advice of courts and administrative agencies, both of which have strongly encouraged employers to use experienced outside organizations to perform workplace investigations.

While the letters affect all employers, **they** are particularly damaging to small **and** medium sized companies, **which** **oftend**o not have the in-house resources to **conduct** their own investigations **and**, therefore, depend on outside help.

There is no evidence in **FCRA's** text or legislative *history* that it **was** intended to apply **to** investigations of employee misconduct **and** the letters misconstrue the Act.

Proposed Solution: Rescind the letters **and** any similar FTC guidance and letters.

Estimate of Economic Impact: The changes would **eliminate** the potential of unnecessary litigation stemming from the FTC's **misinterpretation** of **FCRA**, thus reducing costly litigation. In **addition**, the letters deter employers from using experienced outside organizations to perform thorough investigations. The information gleaned from **such** investigations often enables employers to take measures to avoid future problems in **the** workplace, **including** harassment, violence **and** theft, which **can** cause employers, employees and the general public loss of life, piece of **mind** and **money**.

OFCCP
AAPs and EO Survey

Regulating Agency: Department of Labor (DOL), Office of Federal Contract Compliance Programs (OFFCP)

Citation: 41 C.F.R. Part 60-2

Authority: Executive Order 11246

Description of the Problem:

- A) In the past, **contractors** have been permitted to develop affirmative **action** programs (AAPs) consistent with the **contractor's** management system, **often** including multiple **physical** establishments under **one** AAP. The 2000 **revisions** of the requirements for federal contractors, **however**, require AAPs for each physical establishment, **unless** the contractor reaches agreement providing otherwise with OFCCP. **As a result** of the revisions, contractors are forced to create, maintain and report on many more AAPs than **they** had prior to the revisions, unless the contractor comes to **an** alternative agreement with OFCCP. Unfortunately, negotiating **an** agreement with the overburdened agency can be a **slow** and arduous process.
- B) OFCCP's Equal Opportunity **Survey** is sent out to approximately half of the 99,944 federal **supply** and service contractors. Each contractor receiving the survey **has** 45 calendar days to complete the form and return it to OFCCP. The survey requires contractors provide general information on each establishment's **equal** employment opportunity and AAP activities. It also requires combined personnel activity information (applications, **new** hires, terminations, promotions, etc.) for each Employer Information Report **EEO-1** (EEO-1) category by **gender**, race, and ethnicity **as well as** combined compensation data for **each** **EEO-1** category **for** minorities and non-minorities by **gender**. There **are** far less burdensome **methods** of increasing compliance with equal employment requirements.
- C) The survey's requirement that employers compile **data** on applicants **has** proven particularly burdensome. Applicant, under the survey, is **any** "person who has indicated **an** **interest** in being considered for **hiring**, promotion, or other employment opportunity." The definition **makes** no exceptions **for** persons who apply, but are **clearly** not **qualified** for the position sought or **persons** who **apply** for positions that are already filled. In addition, the survey **fails** to take into account that in the age of the Internet, employers may receive **hundreds** of unsolicited resumes **via** e-mail **every** week

Proposed Solution:

- A) **Allow** companies to report **as they** always have, **by** functional groupings. Also develop **guidelines** for **functional** AAPs.
- B) Eliminate, or greatly **simplify** and shorten the **survey**.
- C) Define applicant as a **person who applies** for a **specific** position and meets the basic qualifications of that position.

Estimate of Economic Impact: Unable to determine at this time.

OSHA Recordkeeping

Regulating Agency: Department of Labor (DOL), Occupational Safety and Health Administration (OSHA)

Citation: 29 C.F.R. Part 1904

Authority: 29 U.S.C. Section 655(b)(1) - (5)

Description of the Problem:

- A) The proposed change to the hearing loss threshold is unreasonable and unrealistic and should not be implemented.
- B) The definition of musculoskeletal disorder (MSD) must account for the work relatedness, or lack thereof, of the disorder. According to the Congressionally-mandated National Academy of Sciences (NAS) report on musculoskeletal disorders: "None of the common musculoskeletal disorders is Uniquely caused by work exposures," *Executive Summary* at 1, and "[P]hysical activities outside the workplace, including, for example, those deriving from domestic responsibilities in the home, physical fitness programs, and others are also capable on one hand of inducing musculoskeletal injury and on the other of affecting the course of such injuries incurred at the workplace." *Id.* at 1-5.

Proposed Solution:

- A) Maintain the current hearing loss thresholds, and definition of "material impairment" because: 1) they are scientifically and medically sound; 2) well-known and understood in the regulated industries; 3) well-known and well-understood by occupational safety and health professionals, and; 4) ascertainable with current widely-used equipment and testing techniques.
- B) Include in the definition of "musculoskeletal disorder" the likelihood that the injury may have been caused in whole or significant part by, and/or significantly exacerbated by, factors unrelated to the afflicted employee's work-related activities. Accordingly, absent a significant and ascertainable degree of work-relatedness, the MSD should not be recorded as a workplace injury or illness.

Estimate of Economic Impact:

- A) The proposed changes to the hearing loss recording criteria are vast and constitute complete revision of OSHA's approach to safeguarding employees' hearing. As such, the changes will necessitate extraordinary expenditures to establish and maintain an entirely new approach to measuring hearing loss, even though the current time-honored standard provides ample safeguards against hearing loss.
- B) The recently-announced OSHA ergonomics program includes measures to address the many glaring gaps (acknowledged and identified by the National Academy of Sciences) in the scientific and medical knowledge concerning MSDs, their work-relatedness, and feasible means of preventing or correcting them. Until the knowledge base on ergonomics and MSDs is more reliable, an estimate of the economic costs, and feasible means of addressing them, is not possible.

**Family Medical Leave Act (FMLA):
Requests for and Designation of Leave**

Regulating Agency: Department of Labor (DOL)
Citation: 29 C.F.R. Parts 825.208 & 825.302(c)
Authority: 29 U.S.C. Section 2654

Description of the Problem:

Under the existing regulations, an employee requesting leave does not have to expressly refer to the FMLA for the leave to qualify under the Act. Rather, the employee need only request the time off and provide the employer with a reason for the requested leave. If the employee does not provide enough information for the employer to determine whether the leave is FMLA qualifying, the employer must follow up with the employee in order to get the necessary information.

Once the request has been made, the employer only has two days to determine whether the leave is FMLA qualifying and notify the employee whether or not the leave qualifies and will be counted against the employee's FMLA leave entitlement.

Placing the entire burden on employers to determine if leave requests are FMLA qualifying is inefficient and unreasonable. First of all, it requires employers to pry unnecessarily into an employee's private matters. Furthermore, under the current regulations and an applicable DOL opinion letter, absences related to almost any employee or family member illness - no matter how minor - may qualify for FMLA leave. Consequently, employers must investigate almost any request for leave. These investigations can be particularly difficult and time consuming because the regulations make it extremely difficult for employers to contact the employee's or family member's health care provider to obtain clarification or authentication of certifications.

Proposed Solution: Amend 29 C.F.R. Parts 825.208 & 825.302(c) so that the employee must request the leave be designated as FMLA leave in order to invoke the protections of the Act.

Economic Impact: Requiring the employee to request that leave be designated as FMLA leave in order to invoke the protections of the Act will reduce employer costs as a result of investigations into whether each and every employee leave request is FMLA qualifying.

**Family Medical Leave Act (FMLA):
Inability to Work**

Regulating Agency: Department of Labor (DOL)

Citation: 29 C.F.R. Part 825.114

Authority: 29 U.S.C Section 2654

Description of the Problem:

Under the FMLA, a qualifying employee may take FMLA leave because he or she is “unable to perform the functions” of his or her job. The intent of the provision was to permit employees who could not work because of a severe illness to take leave without fear of losing their job.

The DOL regulation interpreting the provision, however, is overly broad and contrary to the plain language and the intent of the statute. Specifically, it permits leave when the employee cannot perform any one of the essential functions of the job, effectively limiting an employer’s ability to reduce costly employee absences by putting employees with medical restrictions on light duty.

Proposed Solution: Amend 29 C.F.R. Part 825.114 so that it limits FMLA leave to situations where the serious health condition prevents the employee from performing the majority of essential functions of his or her position, rather than just one function.

Economic Impact: Permitting employers to put employees with medical restrictions on “light duty” rather than on leave, when appropriate, will reduce costs associated with employee absences.

**Birth and Adoption Leave and
Unemployment Insurance**

Regulating Agency: Department of Labor (DOL)

Citation: 29 C.F.R. Parts 604.1 *et seq.*

Authority: 42 U.S.C. Sections 503(a)(2)-(3) and 1302(a); 26
U.S.C. Sections 3304(a)(1)-(4) and 3306

Description of the Problem:

The regulations allow states to pay unemployment compensation out of the state's unemployment insurance trust funds to parents who take leave following the birth or adoption of a child. State unemployment insurance trust funds are financed out of employer payroll taxes. The primary purpose of unemployment insurance is to provide a safety net for workers who lose their jobs while they seek new employment. Federal law requires that State unemployment taxes be used solely for the payment of unemployment compensation.

Permitting states to use unemployment funds to compensate persons who are currently employed- regardless of whether those persons are on leave or not- is clearly inconsistent with this federal requirement as well as the primary purpose of unemployment insurance.

Furthermore, states should not be allowed to erode unemployment funds by using them to compensate individuals who are not unemployed. It jeopardizes the solvency of unemployment funds and inevitably will result in a need for massive tax increases.

Proposed Solution: Rescind 29 C.F.R. Parts 604.1 *et seq.*

Economic Impact: Impact depends on how many states chose to permit use of unemployment funds for this purpose.

Fair Labor Standards Act (FLSA) "541": White Collar Exemptions to Overtime Requirements

Regulating Agency: Department of Labor (DOL)
Citation: 29 C.F.R. Pam 541.1 *et seq.*
Authority: 29 U.S.C. Section 213

Description of the Problem:

In 1938, Congress enacted the **FLSA** to ensure that employees **obtained** a fair day's pay for a fair day's work. Among other **things**, the **Act** sets a minimum wage and requires employers to pay time and half to employees who work over forty hours a week.

When it passed the **FLSA**, Congress recognized that "white collar" employees did **not** need the protections of the **Act**, and therefore, exempted "any employee employed in a bona fide executive, **administrative** or professional capacity" from the **Act's** minimum wage and overtime requirements. Congress did **not** define these terms within the **Act**, leaving that task to **DOL**.

Unfortunately, **DOL** has not substantially revised the regulations since 1954. Consequently, the **regulatory** definition of "white collar" employee is frequently inconsistent with the **modern** notion of the term, causing much confusion and litigation. Indeed, many highly compensated and highly skilled employees have been classified as "nonexempt" under the regulations, even though classifying them as **such** is inconsistent with the intent of the statute.

In addition, the regulations impose many **restrictions** on how employers compensate "exempt" employees (otherwise known as the "salary basis test"). Among other **things**, these restrictions prevent employers from offering employees more flexible work schedules and from using essential **disciplinary** tools, such as one-day **suspensions** without pay.

Many of these problems were brought to **DOL's** attention by a 1999 **GAO** study.

Proposed Solution: Amend 29 C.F.R. Parts 541.1 *et seq.* so the criteria for determining who is "exempt" from overtime requirements is more reflective of the **modern** workplace. In addition, change the **salary** basis test so it **permits** employers to deduct pay for **partial** day absences and **grants** employers more flexibility to use suspensions without pay as a **disciplinary** measure.

Economic Impact: The **changes** should reduce litigation associated with misclassifications and **loss** of **exemptions** because of violations of the **salary** basis test. The exact benefit will depend on the **specific** changes.

Admission Period For B-1/B-2 Visitors

Regulating Agency: Department of Justice, Immigration and Naturalization Service (INS)

Citation: Proposed Rule, 67 Fed Reg. 18065 (April 12, 2002), RIN 1115-AG43, 8 C.F.R. Parts 214,235 & 248

Authority: 8 U.S.C. Sections 1101*et. seq.*

Description of the Problem:

The proposed rule **will have** a significant adverse **impact** on business, **particularly** on the travel and **tourism** industries. The rules will provide **extreme** latitude for immigration inspectors to determine the period of stay for **visitors**, and will limit the ability of visitors to apply for **extension** of **stay**, except in cases of "unforeseen circumstances." The uncertainty of whether a longer than 30-day period of stay **will** be granted will deter some travelers from **venturing** to the U.S., and will limit the plans of others to the 30 day **period** - **resulting in** potentially **millions** of dollars in lost tourist revenue. The rule **also will** negatively **impact** the adult children and parents of temporary **workers** in the U.S., **who** have been **historically** permitted to **use** the **B-2** category to accompany a temporary worker to the **U.S.**

Proposed Solution: The final rule should clarify the circumstances under **which** individuals may be admitted for periods longer than 30 days and provide **an opportunity** to appeal the admission decisions of the **immigration** inspectors. The **final** rule should **also** recognize the circumstances of other categories of long-term **visitors** **including** family members of temporary workers.

Economic Impact: One estimate from the Department of Commerce is that visitors who **stay** longer than 30 **days** spend **an** average of **\$4** billion annually in the U.S.

**Family Medical Leave Act (FMLA):
Definition of Serious Health Condition**

Regulating Agency: Department of Labor (DOL)

Citation: 29 C.F.R. Part 825.114 and DOL Opinion Letter FMLA-86 (December 12, 1996)

Authority: 29 U.S.C. Section 2654

Description of the Problem:

Under the Family Medical Leave Act (FMLA), covered employers **must** provide qualifying employees with **twelve weeks** of leave in any twelve-month period. **While** employees **may** take leave for **various reasons**, they most commonly do so because they cannot **work** due to a **serious** health condition or need leave in **order** to care for a **family** member with a **serious** health condition.

The plain language of the **act**, its legislative **history**, and an **early** DOL **opinion** letter all make it quite clear that the term "serious health condition" does **not** include **minor** ailments. **Despite this clear** mandate, DOL regulation **29 C.F.R. Part 825.114** and DOL Opinion Letter **FMLA-86** (December 12, 1996) include **minor** ailments within definition of the term and, **by doing so**, vastly increase the number of **FMLA** leaves an employer **may** experience and, **consequently**, substantially **increase** the already significant administrative burdens and costs imposed by the **FMLA**.

Proposed Solution: Rescind DOL **Opinion** Letter **FMLA-86** (December 12, 1996) and *any* similar letters or guidance and revise 29 C.F.R. Part 825.114 so **that** it **explicitly** excludes **minor** ailments from the definition of serious health condition.

Economic Impact: **Making** the aforementioned changes **will** return the scope of the **FMLA** to its original intent, greatly reducing **the** burdens and costs imposed on **employers**.

**Family Medical Leave Act (FMLA):
Intermittent Leave**

Regulating Agency: Department of Labor (DOL)

Citation: 29 C.F.R. Parts 825.203, 825.302(f) & 825.303 and DOL Opinion Letter FMLA-101 (January 15, 1999)

Authority: 29 U.S.C Section 2654

Description of the Problem:

The statute permits employees to take leave on an intermittent basis or work on a reduced schedule when medically necessary. According to recent DOL study, almost one fifth of all FMLA leave is taken on an intermittent basis.

Tracking

The FMLA is silent on whether an employer may limit the increment of time an employee takes as intermittent leave to a minimum number of days, hours or minutes. During the notice and comment period for the regulation, many urged the DOL to limit intermittent leave increments to a half-day minimum, expressing concern that smaller increments would prove over-burdensome for employen. Despite these warnings, DOL regulation 29 C.F.R. Parts 825.203 requires that employers permit employees to take FMLA leave increments as small as the "shortest period of time the employer's payroll system uses to account for absences of leave, provided it is one hour or less." Employers, many of which have payroll systems capable of tracking time in periods as small as six minutes, find tracking leave in such small increments extremely burdensome. This is particularly problematic with respect to employees who are exempt from the Fair Labor Standard Act's (FLSA) overtime requirements. Exempt employees are paid on a salary basis and employers are not required to - and normally do not - track their time.

Notice

Scheduling around intermittent leave can be difficult if nor impossible for employers because the regulations do not require the employee to provide advanced notice of specific instances of intermittent leave. DOL Opinion Letter FMLA-101 (January 15, 1999) exacerbates the problem by permitting employees to notify the employer of the need for leave up to two days following the absence.

Proposed Solution: Amend 29 C.F.R. Part 825.203 so that it permits employers to require that employees take intermittent leave in a minimum of half-day increments. Also, rescind DOL Opinion Letter FMLA-101 (January 15, 1999) as well as any similar letters and amend 29 C.F.R. Parts 825.302 and 825.303 so they require that employees provide at least one week advanced notice of the need for intermittent leave except in cases of emergency, in which case they must provide notice on the day of the absence, unless they can show it was impossible to do so.

Economic Impact Permitting employers to limit leave to a minimum of half-day increments will greatly reduce the recordkeeping burdens associated with intermittent leave. Requiring employees to provide reasonable notice of absences will reduce employer costs and burdens incurred because of unpredictable employee absences.